

Tiffany Moore Russell Clerk of the Circuit and County Courts Orange County • Florida

OCCC RFQ Courier Services

Vendor's questions pertaining to our RFQ: Courier Services are answered below.

Question: You have a couple deliveries in there with a 30 minute window, can this be stretched out to maximum 1 hour?

Answer: Yes, the pick up times can be modified but the drop off times cannot; with the exception of the 8:00AM pick up at 3855 S John Young Pkwy. The pick up and drop off times at the Jail can not be changed.

Question: Will there be security check ins at all of these stops?

Answer: Yes, and we will be able to provide this information on which stops require security check-ins.

Question: Can we add surcharges for weights of mail exceeding 50 lbs? I tend to give up to 50 lbs of free weight.

Answer: Yes, please add the additional cost to your proposals.

Question: Some pick-up times are after the drop-off time, should we hold on to the items until the following day?

Answer: Yes, such pick-ups, specifically those from the Law Enforcement Agencies, may require storage at your secured facility until delivery for the next business day.